

When to replace components

The following table lists the replaceable components and what symptoms to look for when they need to be replaced.

Printer component	Average life*	Symptom
Toner cartridges		
<i>Change the color toner soon.</i>	8,000 pages (CMY)**	<ul style="list-style-type: none"> ■ Front panel message: <color>: low ■ Uneven, streaky or mottled color
	10,000 pages (Black)**	<ul style="list-style-type: none"> ■ Faded or missing color in a single color. ■ One or more straight and even, vertical, light or dark streaks in one color.
<i>Change the color toner now.</i>		<ul style="list-style-type: none"> ■ Front panel message: Stopped: replace <color>
Imaging unit		<ul style="list-style-type: none"> ■ Refer to the “% Used” gauge on the Test Print
<i>Replace the imaging unit.</i>	60,000 images	<ul style="list-style-type: none"> ■ Dark, vertical streaks on the print. ■ Dark color spots and streaks in all colors.
	or 15,000 full color pages	<ul style="list-style-type: none"> ■ A wide, light, horizontal band in one place on the page. ■ All colors are faded; fine line detail disappears. ■ Front panel message: Imaging Unit: replace
Fuser		<ul style="list-style-type: none"> ■ Refer to the “% Used” gauge on the Test Print
<i>Change the fuser soon.</i>	30,000 pages	<ul style="list-style-type: none"> ■ Front panel message: Fuser: replace
<i>Change the fuser now.</i>	40,000 pages	<ul style="list-style-type: none"> ■ Front panel message: Stopped: replace Fuser!
Transfer kit		<ul style="list-style-type: none"> ■ Refer to the “% Used” gauge on the Test Print
	40,000 pages	<ul style="list-style-type: none"> ■ Front panel message: Transfer Kit: replace

* These figures are based on an average of 5% coverage of the printable area for any one color. The frequency of replacement will vary, depending on the complexity of the prints you are making.

** The starter cartridges that are shipped with the printer have an average life of approximately 3,000 pages, based on an average of 5% coverage.

For more detailed information and examples for diagnosing print quality problems, refer to Problem and Solution information in the main topic list.